|  |  |
| --- | --- |
| Znalezione obrazy dla zapytania Bydgoski rower aglomeracyjny | **COMPLAINT** |
|  |  |  |  |
|  |  |  |
|  |  | bike User’s full name |  |  |
|  |  |  |
|  |  | BRA account Owner’s full name |  |  |
|  |  |  |  |  |
|  | login |  | phone number |  |
|  |  |  |
|  |  | address of residence |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **THE RENTAL – ACCORDING TO THE SYSTEM** |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  fee |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |
|  | rental station | return station |  |
|  |  |  |  |  |  |
|  |  | date and time |  | date and time |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  | duration |  |
|  | **THE RENTAL – ACCORDING TO THE USER** |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |
|  | rental station | return station |  |
|  |  |  |  |  |  |
|  |  | date and time |  | date and time |  |
|  |  |  |  |  |  |
|  |  | way of return\* |  | duration |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | **ADDITIONAL INFORMATION** |  |
|  |  |  |
|  |  |  |
|  |  |  |  |  |  |  |  |
|  | **HOW TO COMPLETE A COMPLAINT FORM:**1. The form consists of 18 fields.
2. The „**THE RENTAL – ACCORDING TO THE SYSTEM**” section should be completed in accordance with the rental details, which are included in the Personal Account in the BRA system.
3. The „**THE RENTAL – ACCORDING TO THE USER**” section should be completed with the rental details according to the User’s knowledge.
4. The „**ADDITIONAL INFORMATION**” section should be completed with the rental description.
5. The completed form should be sent via e-mail to **bok@bra.org.pl**

\* way of return: electrick lock / combination (flexible) lock |  |
|  |  |  |  |  |  |  |  |